



CIAO

Intelligent Shopper Assistant

Elevating the Modern Retail Journey with AI Innovations



GMS
Google Mobile Services

SOTI



Elevating the Modern Retail Journey with AI Innovations

Experience lightning-speed with Premium Qualcomm CPU & Samsung's vast 6GB LPDDR4 + 128GB UFS memory. Enjoy using apps on 5" expansive screen. With Wi-Fi 6/6E, expect seamless roaming & undisturbed connections in the store.

Universal Retail Software Compatibility

Integrate effortlessly with any self-scanning software: Vynamic Personal Shopper, Revision/Extend, Budget Box, or 4MAX. No need for system overhauls; CIAO ensures smooth transitions.

AI-Powered Fraud Protection

Boost security with our advanced AI Solution. With smart trolley cameras and fraud detection, every product is recognized & accounted for. Reduce overheads & shield profits from potential losses effortlessly.

Secure Workflows & Warranty

Ensure enterprise-grade security with AER GMS & GDPR Compliance. Our device prioritizes data protection. Our warranty promises excellence, offering peace of mind.



Android 13



Qualcomm CPU



6800mAh



AI Software



Wi-Fi 6/6E



5.0"(720x1280)



Main Features



Operating System

Android 13
Upgradeable to Android 18



Processor

Qualcomm QCM4490 Octa-core, 2.4GHz



Memory

RAM: 6GB, ROM: 128GB UFS
Optional: RAM: 4GB, ROM: 64GB UFS



Dimensions(L×W×H)

248.4 x 80.1x 87.4 mm
9.78 x 3.15 x 3.44 in.



Weight

402 g / 14.19oz.(with battery)



Display

5.0 in. IPS, 720 x 1280



Touch Panel

Corning Gorilla Glass
Multi-mode capacitive touch,
the screen sinks to prevent the
screen from falling and breaking



Power

3.7V, 6800mAh



SIM

None



Audio

1.5W Speaker
Dual noise mic
USB Type-C port



Buttons

Scan button x1



Sensor

Proximity sensor, light sensor,
magnetometer sensor, gyroscope sensor,
barometer sensor



NFC

ISO14443 Type A and B; Mifare/FeliCa
and ISO15693 cards; Reader mode, P2P
mode and Card Emulation



Scan Engine

Standard: HS7
Option: SE4710, SE5070



Camera

Front: 5MP
Rear: 13MP, autofocus, flash and 1080p
video shooting



PAN

Bluetooth BT5.2+BR/EDR+BLE



LAN

2.4G&5G&6G IEEE 802.11a/b/g/n/acWave1&2
(160MHz option) /d/e/h/i/j/k/r/v/w/ax;
Supports 802.11r fast roaming, OKC, PMKID
caching, IPv4, IPv6



WAN

None



GPS

None



Environment

Operating Temp.: -20°C to 60°C
Storage Temp.: -30°C to 70°C
Humidity: 5%RH ~ 95%RH
(Non-condensing)



Sealing

IP54
1.2m drop to concrete over



Accessories

Standard: Protective Boot/Battery for CIAO
Option: CIAO AI Connect (Smart Holder)/3-SlotCradle/Battery for CIAO AI Connect/Screen Protector/CIAO Standard Holder

